

Temporary suspension of the Definition of Waste Service - External

What is happening and why?

We are temporarily closing the Environment Agency's Definition of Waste Service to new submissions while we support our National Permitting Service by helping to deal with the permit application backlog.

While the suspension will be kept under review, it is likely that it will be in place until the New Year.

What does it mean for our customers?

Our present intention is to carry on dealing with the existing submissions however if circumstances change we may need to contact individual customers to discuss what the situation means for them. In addition, we won't be able to deal with the majority of general queries or provide wider support during this period. In these circumstances enquiries may need to be directed to local Agency offices.

The IsItWaste tool continues to be available to support waste status self-assessment by businesses. In addition Area officers responsible for the regulation of a site that produces waste derived material may be able to offer further advice and guidance on an *ad hoc* basis.

We will ensure our .GOV webpages are updated to reflect the current status of the Service and will make further announcements when the suspension is lifted.

Further information about the temporary suspension

If you have immediate questions about the DoW Service temporary suspension please get in contact via dowservices@environment-agency.gov.uk

Further communication and engagement is planned via a range of routes.